



CANDIDATE
NAME

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CENTRE
NUMBER

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CANDIDATE
NUMBER

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8021/22

October/November 2023

1 hour 45 minutes

You will need: Insert (enclosed)

- Answer **all** questions.
- Use a black or dark blue pen. You may use an HB pencil for any diagrams or graphs.
- Write your name, centre number and candidate number in the boxes at the top of the page.
- Write your answer to each question in the space provided.
- Do **not** use an erasable pen or correction fluid.
- Do **not** write on any bar codes.
- Dictionaries are **not** allowed.

- The total mark for this paper is 50.
- The number of marks for each question or part question is shown in brackets [].
- The insert contains all the resources referred to in the questions.

This document has **8** pages. Any blank pages are indicated.

1 (a) Considering **only** the disadvantages, explain why Xan would be **less** likely to choose Laurent as the presenter.

Answer in continuous prose.

[illegible]

[10]

(b) Identify **two** different examples of Anny's people skills.

1

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2

.....

[2]

(c) Explain **four** disadvantages if Xan were to choose Anny as the presenter.

Do **not** refer to Laurent.

disadvantage 1

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disadvantage 2

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disadvantage 3

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disadvantage 4

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[8]

- (d) Explain why the results of Xan's questionnaire might not be as informative about the hospital listeners as he would have hoped.

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..... [2]

- (e) According to the material, explain why every hospital should have its own radio station.

.....

..... [1]

- (f) In your opinion, explain **one** disadvantage of an organisation in which everyone is a volunteer.

Do **not** repeat any information from the material for **Section A**.

.....

.....

.....

..... [2]

[Total: 25]

Section B

Read the material for Section B in the insert before answering the questions in Section B.

2 (a) With reference to lines 1 to 12,

(i) identify **three** activities that distract Jocelyn de Kwant from work.

1

2

3

[3]

(ii) identify the sound that distracts Jocelyn de Kwant, even when she is not working.

.....

[1]

(b) In your opinion, explain why the '*be*' in line 10 is written in italics.

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.....

[1]

(c) According to Mark Tigchelaar (lines 13 to 20),

(i) state the reason why 'concentration levels have dropped'.

.....

.....

[1]

(ii) state the **two** disadvantages of this drop in levels of concentration.

disadvantage 1

.....

disadvantage 2

.....

[2]

- (d) With reference to lines 21 to 30, explain how our brains also distract us.

Answer **in about 60 words**.

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[6]

- (e) According to Cal Newport (lines 31 to 32), explain what 'shallow work' means.

Answer **using your own words** as far as possible.

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[1]

- (f) According to lines 33 to 40, explain why 'constantly switching between tasks makes us dumber.'

Answer **using your own words** as far as possible.

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[4]

(g) Identify the **three** different ways mentioned which can improve your levels of attention.

1

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2

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3

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[3]

(h) According to lines 47 to 55, explain why 'many people are so irritable' in the digital era.

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[3]

[Total: 25]

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